

ONLINE PRIVACY POLICY AGREEMENT

Claudia Santiago International – Viva-La-Vida! Success Systems and Resources/Claudia Santiago are subsidiaries of VPGI Enterprises/Vida Provision Group International and shall be herein referenced as *VPGI Enterprises*.

VPGI Enterprises, is committed to keeping any and all personal information collected of those individuals that visit our website(s), herein referred to as ‘site’ and make use of our online facilities and services accurate, confidential, secure and private. Our privacy policy has been designed and created to ensure those affiliated with *VPGI Enterprises* of our commitments and realization of our obligation not only to meet, but exceed most existing privacy standards.

THEREFORE, this Privacy Policy Agreement shall apply to *VPGI Enterprises* and thus shall govern any and all data collection and usage thereof. Through the use of <http://VivaLaVidaSuccessResources.com> you are herein consenting to the following data procedures expressed within this agreement.

COLLECTION OF INFORMATION

This website collects various types of information such as:

- Voluntarily provided information, which may include your name, address, email address, billing and/or credit card information etc., which may be used when you purchase products and/or services and to deliver the services you have requested.
- Information automatically collected when visiting our website, which may include cookies, third party tracking technologies and server logs.

Please rest assured that this website shall only collect personal information that you knowingly and willingly provide by way of surveys, completed membership forms, and emails. It is the intent of this site to use personal information only for the purpose for which it was requested and any additional uses specifically provided on this site.

VPGI Enterprises/Claudia Santiago may have the occasion to collect anonymous demographic information, such as age, gender, household income, political affiliation, race and religion at a later time. We may also gather information about the type of browser you are using, IP address or type of operating system to assist us in providing the maintaining superior quality service.

It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent as a means to better understand the way in which other websites garner, make us of and share information collected.

USE OF INFORMATION COLLECTED

VPGI Enterprises may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from <http://VivaLaVidaSuccessResources.com>. **VPGI Enterprises** may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services, programs and/or products that may be offered.

VPGI Enterprises does not now, nor will it in the future, sell, rent or lease any of our customer lists and/or names to any third parties.

VPGI Enterprises may feel it necessary, from time to time, to make contact with you on behalf of other business partners with regard to a potential new offer, which may be of interest to you. If you consent or show interest in presented offers, then, at that time, specific identifiable information, such as names, email address and/or telephone numbers, may be shared with the third party.

VPGI Enterprises may find it beneficial to share specific data with our trusted partners in an effort to conduct statistical analysis, provide you with email and/or postal mail, deliver support and/or arrange for deliveries to be made. Those third parties shall be strictly prohibited from making use of your personal information, other than to deliver those services and/or products which you requested and as such they are thus required, in accordance with this agreement, to maintain the strictest of confidentiality with regards to all your information.

VPGI Enterprises may deem it necessary to follow websites and/or pages that our users may frequent in an effort to glean what types of services and/or products may be the most popular to customers or the general public.

VPGI Enterprises may disclose your personal information, without prior notice to you, only if required to do so in accordance with applicable laws and/or in a good faith belief that such action is deemed necessary or is required in an effort to:

- Remain in conformance with any decrees, laws and/or statues or in an effort to comply with any process which may be served upon **VPGI Enterprises**; and
- Maintain, safeguard and/or preserve all the rights and or property of **VPGI Enterprises** and
- Perform under demanding conditions in an effort to safeguard the personal safety of users of <http://VivaLaVidaSuccessResources.com> and/or the general public.

ACCESS

VPGI Enterprises reserves the right to deny users access to (or parts of it's website(s)). In addition to this we reserve the right to monitor website access.

CHILDREN UNDER AGE OF 13

VPGI Enterprises does not knowingly collect personal identifiable information from children under the age of thirteen (13) without verifiable parental consent. If it is determined that such information has been inadvertently collected on anyone under the age of thirteen (13), we shall immediately take the necessary steps to ensure that such information is deleted from our system's database. Anyone under the age of thirteen (1) must seek and obtain parent or guardian permission to use this website.

UNSUBSCRIBE OR OPT-OUT

All users and/or visitors to our website have the option to discontinue receiving communication from us and/or reserve the right to discontinue receiving communications by way of email or newsletters. To discontinue or unsubscribe to our website please send an email through our contact form <http://VivaLaVidaSuccessResources.com/contact> If you wish to unsubscribe or opt-out from any third party websites, you must go to that specific website and unsubscribe and/or opt-out.

LIABILITY

VPGI Enterprises websites are visited at one's own expense and risk. ***VPGI Enterprises*** excludes any liability for any damages as a consequence of visiting these websites, the use of information obtained from these websites, software and/or services or the impossibility of being able to consult any web pages at any time.

VPGI Enterprises reserves the right to change or terminate any web pages (or have them changed) at its own discretion with or without prior notification. ***VPGI Enterprises*** is not liable for any consequences these changes or terminations may have.

VPGI Enterprises does not accept any liability for the content of the information supplied by third parties also including and in particular clients, members, and suppliers of ***VPGI Enterprises***. This also includes and particularly applies to material originating from the use of ***VPGI Enterprises*** systems. This also includes but does not exclusively refer to copyright

infringement or any other acts of violation against intellectual property belonging to third parties.

VPGI Enterprises does not accept any liability for direct or indirect damages that occur because of the content of the information on the websites of ***VPGI Enterprises*** whether or not this information was supplied by third parties also including and in particular clients, members and suppliers of ***VPGI Enterprises***. ***VPGI Enterprises*** therefore reserves the right to change and or remove the information supplied by third parties if this information offered by or already added on to the website is in conflict with the law, the interests of other (internet) users, other third parties or conditions and/or rules and regulations of ***VPGI Enterprises***.

LINKS TO OTHER WEBSITES

Our website does contain links to affiliate and other websites. ***VPGI Enterprises*** does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave our website and to read the privacy statements of each and every website that collects personally identifiable information. The aforementioned Privacy Policy Agreement applies only and solely to the information collected by our website. ***VPGI Enterprises*** shall not be held liable in any way for the content of other 3rd party websites. The use of the information behind these hyperlinks is entirely at one's own risk.

SECURITY

VPGI Enterprises shall endeavor and shall take every precaution to maintain adequate physical, procedural and technical security with respect to our offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

VPGI Enterprises also uses Secure Socket Layer (SSL) for authentication and private communications in an effort to build user's trust and confidence in the internet and website use by providing simple and secure access and communication of credit card and personal information. In addition, ***VPGI Enterprises*** is a licensee of TRUSTe. The website is also secured by VeriSign.

CHANGES TO PRIVACY POLICY AGREEMENT

VPGI Enterprises reserves the right to update and /or change the terms of our privacy policy, and as such we will post those changes to our website homepage at

<http://VivaLaVidaSuccessResources.com> so that our users and/or visitors are always aware of the type of information we collect, how it will be used, and under what circumstances, if any, we may disclose such information. If at any point in time **VPGI Enterprises** decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether or not to permit the use of their information in this separate manner.

ACCEPTANCE OF TERMS

Through the use of this website, you are hereby accepting the terms and conditions stipulated within the aforementioned Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you are in agreement and acceptance of such changes.

HOW TO CONTACT US

If you have any questions or concerns regarding the Privacy Policy Agreement related to our website, please feel free to contact us through our online form at <http://VivaLaVidaSuccessResources.com/contact>

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